

PET LOSS SUPPORT GROUP

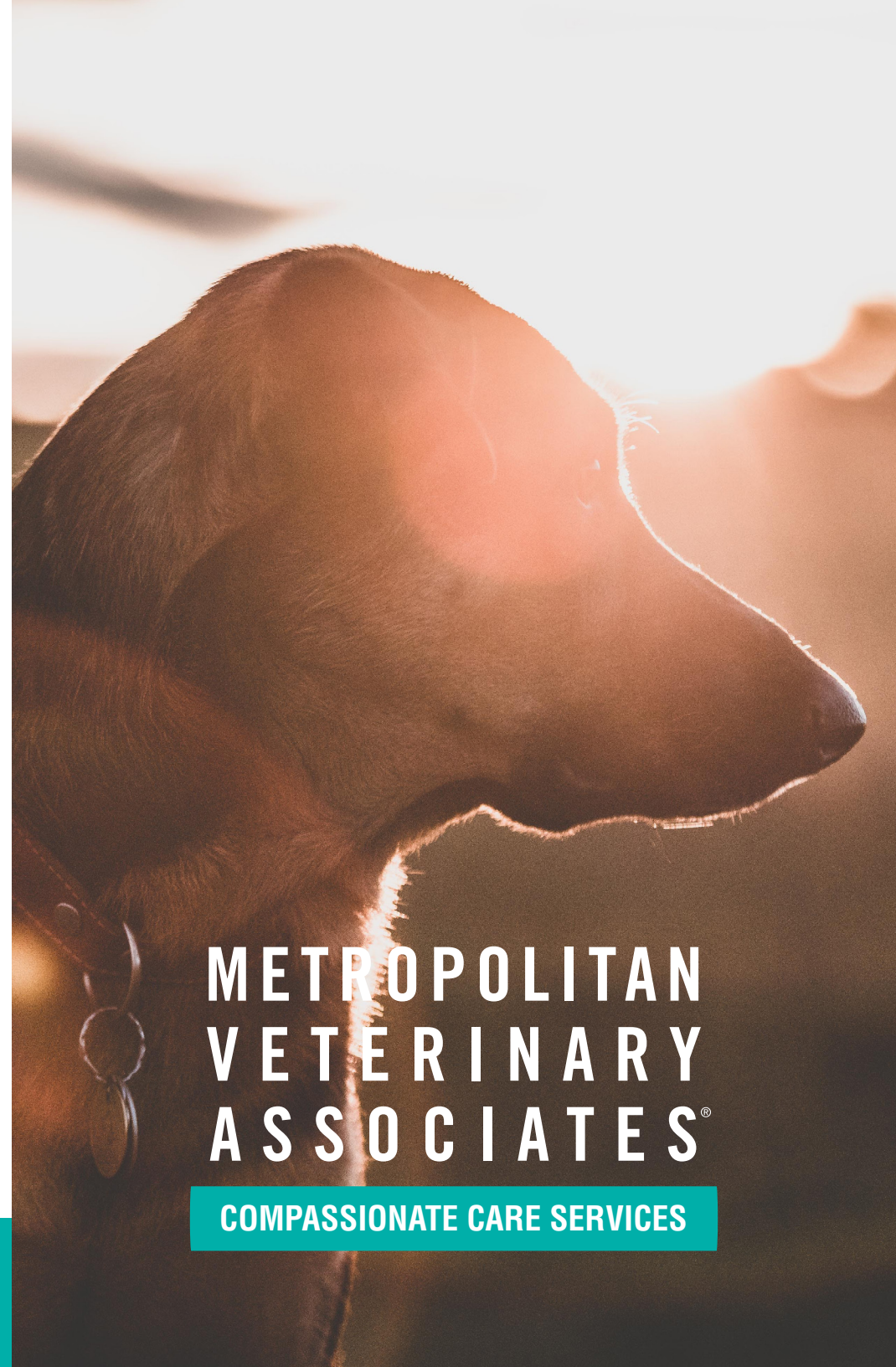
Our Pet Loss Support Group meets on a varying schedule. Please visit metro-vet.com/petloss or call the hospital at **610.666.1050** for upcoming dates.

OUR HISTORY

Since 1986, Metropolitan Veterinary Associates has been providing the highest quality of veterinary medicine — improving and enhancing the lives of our patients through a dedication to excellent service, exceptional skill, and extraordinary care. We are continuously evolving to provide patients with the most advanced treatment options at our 25,000 square foot hospital, complete with state-of-the-art diagnostic and therapeutic equipment. Our core focus is on specialty and emergency cases, allowing us to work together with your general practice veterinarian for a comprehensive approach to your pet's health.

Our Diverse Set of Specialties Includes:

Anesthesia, behavior, cardiology, dentistry, dermatology, emergency and critical care, internal medicine, interventional radiology, minimally invasive surgery, neurology, oncology, ophthalmology, radiology, and surgery



**METROPOLITAN
VETERINARY
ASSOCIATES®**

COMPASSIONATE CARE SERVICES





JENNIFER DURN, MSW, LSW

Compassionate Care Coordinator

Jennifer Durn obtained a master's degree in social work from Marywood University, Scranton, Pennsylvania, in 2013. Deeply impacted by losing her own cat, Sunset, to cancer she was inspired to make a difference for other individuals. While in graduate school, she participated in internships within the fields of hospice and oncology and studied international social work in South Korea. During her second year of graduate school, Jennifer created her own internship within a small animal hospital where she supported clients and staff through emotionally challenging situations. Following graduate school, she received a postgraduate Veterinary Social Work Certificate from the University of Tennessee at Knoxville. Jennifer's undergraduate degree is in mass communication (Mansfield University, Mansfield, Pennsylvania).

Before joining Metropolitan Veterinary Associates in the Fall of 2020, Jennifer developed and guided another program for over five years within a veterinary specialty hospital to assist families during pet illness, crisis, and loss. Throughout her career in veterinary social work, she has presented programs on pet loss, caregiver stress, supporting children through pet loss, compassion fatigue, and suicide awareness and prevention. Jennifer is fortunate to share her home with two dynamic cats named Bridger and Gannett who bring great joy to her life.

A UNIQUE ADVANTAGE TO CLIENTS

Many individuals share a deep connection with their pets and consider them to be beloved members of the family. Metropolitan Veterinary Associates acknowledges the remarkable relationship people share with their furry-loved ones and offers a compassionate care service for clients who are faced with challenging circumstances regarding their pets.

If you are interested in receiving additional support and would appreciate speaking with our compassionate care coordinator, please call **610-666-1050** or email **jdurn@metro-vet.com**.

Some Benefits of the Compassionate Care Service Include:

- Offer a listening ear during moments of concern and uncertainty.
- Assist clients with processing and making difficult treatment and care decisions.
- Provide a calming presence during testing, treatment, and euthanasia.
- Support clients as they navigate end-of-life decisions.
- Serve as a liaison between the client and veterinary team.
- Help guide conversations with parents and children.
- Lend support following the loss of a pet.
- Connect clients to community resources, when necessary.